Improving Neighbourhood Safety

Highlights 2016



Safe and Welcoming **Physical Environments**

Actively Engaged Residents

Actively Engaged and Responsive **Partners**

RESEARCH SHOWS THAT COMMUNITY-BASED APPROACHES TO CRIME PREVENTION CAN HAVE A MUCH GREATER IMPACT ON CRIMINAL BEHAVIOUR THAN ENFORCEMENT ALONE. ... BY TAKING JOINT ACTION THAT BRINGS IN EXPERTISE AND INSIGHTS FROM ALL CORNERS OF THE COMMUNITY, THERE IS MUCH GREATER POTENTIAL FOR LONG-TERM, SUSTAINABLE SOLUTIONS.

> Crime Prevention Ottawa (2012). Why Community-Based Crime Prevention Works: Case Studies From Three Ottawa Communities (Summary Report)

How Much Did We Do?

165

community leaders and

3,028

residents participated in CDF safety initiatives

39

safety initiatives create change in

neighbourhoods



Personal and **Property Safety**



Traffic and Pedestrian Safety

Initiatives included safety through design (safety audits, walk-abouts, beautification), capacity building (women's safety training, mental health first aid, personal safety practices), increasing belonging, connections & access to supports (social activities) and cross-sector collaboration (MSAPA & post critical incident response protocol).

How Well Did We Do It?

Crime Prevention Through Environmental Design Increasing inclusion for residents experiencing exclusion 100% Personal safety training (eg. women's safety, bike safety) Mental Health First Aid

Post Critical Incident Support Protocol

Multi-Stakeholder Approach to Problem Addresses

Best and promising practices used, by % of CDF neighbourhoods Mental Health First Aid Training: All the participants became certified and learned new skills necessary when helping someone with a mental illness.

> Caldwell Safety Audit: Participants reported feeling good about the safety changes made, and empowered by their role in those changes.

Women's Safety Training: "This was a fantastic activity.

It helped reduce my anxiety. I came away more aware."

Is Anyone or Any Neighbourhood Better Off?

Individuals were trained on personal safety practices or promising practices in community based crime reduction

partners leveraged

\$31,872

(cash and in-kind) to address safety issues prioritized by residents 91%

42%

of the 23 physical safety concerns identified through walkabouts and surveys were resolved (e.g. improved lighting)

The Multi-Stakeholder Approach to Problem Addresses and the **Post-Incident Neighbourhood Support Network model** are important crossstakeholder initiatives being rolled out in neighbourhoods across the City, to improve neighbourhood safety and enhance supports available to residents







Evaluation Scorecard 2016

Goal: Increased resources for neighbourhood based safety

CDF OBJECTIVE 1

Increased resident engagement in neighbourhood life

165 residents played leadership roles in CDF neighbourhood based safety initiatives

278 volunteers contributed to CDF neighbourhood based safety initiatives, of which 32% were new to CDF safety initiatives 3,028 people participated in CDF activities to increase safety, including 1,276 contacts with people in 6 recurring social activities to engage people experiencing exclusion.

CDF OBJECTIVE 2

Shared ownership of how to address neighbourhood issues

Leveraged Resources for Safety by Sector, 2016



CDF OBJECTIVE 3

Action plans are being developed, implemented and revised / updated annually

- ✓ 9 of 12 neighbourhoods (75%) had improving safety as part of their local plan, and implemented locally prioritized actions.
- ✓ Personal and property safety was a priority issue for crossneighbourhood work and systems level change. Partners advanced their plan to expand adoption of the MSAPA initiative.
- ✓ There was mixed progress in addressing the reality of different segments of the community with differing experiences of safety identified as an area for improvement in 2015. Progress was made in involving people with lived experience of mental illness, but little progress involving young men or people with lived experience of drug use or the sex trade.

CDF OBJECTIVE 4

Leveraged support from community partners to assist neighbourhoods to achieve action plans and goals

1,325 hours of volunteer time were contributed to safety issues The value of leveraged resources for safety issues across the neighbourhoods was:

\$5,400 cash

26,472 in-kind

\$31,872 Sub-total

\$30,680 value of volunteer hours

\$62,552 Total leveraged (cash, in-kind & volunteer hours)

CDF OBJECTIVE 5

Increased ability to implement and sustain positive change as defined by the neighbourhoods

Key sustainability strategies for the sustainability of safety initiatives include:

- ✓ Systems-level collaboration such as the MSAPA, in which cross-agency stakeholders change the way they work together for better resident and neighbourhood outcomes.